

Elder Mediation: Essential Knowledge, Values and Skills

30 hours of Online Training

- This professional development program is designed to enhance your present knowledge and skills in this fast-emerging field. A central theme is to sensitise participants to the needs, experiences and challenges facing older people, their families and communities and the implications for mediation.
- Elder Mediation is a voluntary, person-centred, preventative, respectful process – usually multi-party, multi-issue and intergenerational. The mediator facilitates discussions focusing on present strengths and assists participants in addressing their stated wishes or concerns. Elder Mediation normally involves a large and more varied number of participants.
- Face-to-face programs have been successfully delivered by the presenter in most Australian States and New Zealand for Relationships Australia, the Resolution Institute and other groups of experienced mediators and an enhanced, popular online 30-hour program was provided annually from 2022 - 2025.
- To assist mediators to complete the 30-hour elder mediation training, the course is being divided into two sections – the first section of 20 hours of knowledge-building can be completed online in the participant's own time, and the second section of 10 hours will involve online supervised roleplays with a highly experienced trainer. The 10-hour skills training will be available to people who have previously completed 20 hours of elder mediation training.

Your Elder Mediation Certification or CPD Hours

This course, in total, provides thirty (30) hours towards the Elder Mediation International Network's (EMIN) Elder Mediator Certification, which is now required by the Australian Mediation and Dispute Resolution Standards (AMDRAS) Board for AMDRAS accreditation as a specialist elder mediator.

See: <https://elder-mediation-international.net/certification-overview/>

Eligibility

Prior mediation training and experience at the Family Dispute Resolution or AMDRAS level is preferred, or the equivalent. Applications to be made to Dale Bagshaw with a copy of your CV and contact details - dale.bagshaw@unisa.edu.au

Your Specialist Trainer

Professor Dale Bagshaw, Dip Soc Stud, M Soc Admin, PhD, Cert EM (Advanced): adjunct Professor, Justice and Society, University of South Australia (now Adelaide University), founder and Chair of the Elder Mediation Australasian Network (EMAN) – www.elder-mediation.com.au - Board member of the Elder Mediation International Network (EMIN) and member of the EMIN Certification Committee, EMIN Certified (Advanced) Elder Mediator, and Australasia's most experienced Elder Mediation trainer. Since the 1980's, Dale has trained hundreds of mediators in Australia and 11 different countries and more recently has trained elder mediators in most Australian States and New Zealand.

Your attendance

- The first 20 hours of knowledge-based elder mediation training will be available online via Teachable by the end of 2025 and can be completed by the participant in their own time.
- The second 10 hours will focus on skill development in supervised online role plays via Zoom, facilitated by Professor Bagshaw, a highly experienced trainer. The timing of the latter sessions will depend on the availability of at least 8 eligible participants.

Registration Fee: \$1500 in total.

When you are accepted into the program, instructions for online payments, invoices and tax receipts will be provided.

- You will be expected to pay AUS \$1000 (\$500 x 2) via Teachable for the first 20-hours.
- Full payment of \$500 for the 10-hours of skill development can be made later by Bank Transfer.