

HOPE

Family Cottage Inc.



Mediation



*Property, Neighbourhood,
Employment &
Consumer Disputes*





Welcome



Welcome to Hope Family Cottage - a beautiful old cottage centrally located in Wyong on the Central Coast of NSW where we provide professional, unbiased, neutral and safe Mediation, Family Dispute Resolution, Supervised Children's Contact and facilitate Change-Overs between parents and/or carers.

Our cottage is relaxed and inviting and is set up perfectly for face to face Mediations to take place, with shared and separate spaces available for a shuttle mediation to take place if required. However, if our cottage is not convenient for you or suitable for your situation, we can provide Mediation for you over the telephone or via Zoom.

We understand the strong emotions that come with conflict and the impact unresolved disputes can have upon your happiness, health and wellbeing.

Our aim is to help you find a solution you can live with.





About Our Mediation Service

Mediation is a type of dispute resolution which is much faster, less adversarial and much more affordable than going to Court. It allows you to remain in control of negotiating an outcome with the other party/parties, rather than allowing a Judge to decide on an outcome for you.

Unresolved disputes can cause strong emotions which can leave you feeling emotionally exhausted, and the thought of lengthy battles in Court draining every cent you have is scary. Through the use of a 'Facilitative' model, we will help you to discuss issues of concern with the other party/parties and search for possible solutions to resolve them.

Our mediation service is neutral, unbiased and is both strengths and future focused.

We keep parties moving forward and not stuck in the past so you can get on with your life, without the stress and anxiety of unresolved conflict.

As a Not-For-Profit community based organisation, we aim to offer a mediation service which is both affordable and quickly accessible. We know that the sooner you can reach an agreement, the happier and healthier you will be.





Meet our Family Dispute Resolution Practitioner - Lisa Joye

B. Psych (Hons. 1A)
Grad.Cert. Family Studies
Grad.Dip.Family Dispute Resolution (Law)
PhD in Psychology (in progress)
Nationally Accredited Mediator (NMAS)
Certified Family Group Conference Facilitator
Justice of the Peace (J.P.)

Lisa is a qualified and Nationally Accredited Mediator (NMAS), Family Group Conference Facilitator and a registered Family Dispute Resolution Practitioner (FDRP), as well as a Justice of the Peace.

Lisa holds a First Class Honours Degree in Psychological Science, a Graduate Certificate in Family Studies, a Graduate Diploma in Family Dispute Resolution Practice (Law) and is currently completing a PhD in Psychology at the University of Newcastle, where she also works as a casual academic, teaching Psychology to undergraduate students.

Lisa can help you reach agreement on neighbourhood, employment and consumer disputes and can also help families decide on future care and living arrangements for their children. If you need help dividing assets following family separation and divorce, she can help you with too. Lisa has authority from the Attorney-General to issue Section 60I Certificates if a Family Law matter needs to proceed to Court for a Judge to make decisions.

Whatever your dispute is about, you can be confident in Lisa's ability to help you through it.



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Our Process - Mediation

Step 1

Complete a Referral Form

These forms can be emailed or sent to you for completion. Return all forms to our office via email, post or by hand with copies of any required documentation.

Step 2

Intake Assessment by telephone

An Intake Assessment with each party helps us to understand your situation & decide whether mediation with us is suitable. If so, we will invite the other party to attend Mediation with you.

Step 3

Mediation Session

Face to Face, by phone or via Zoom, each Mediation session usually takes approx. 2-3 hours. Any agreements reached will be documented and provided to both parties to sign.

Step 4

Book Additional Mediation Sessions (if required)

For complex matters, additional Mediation sessions may be required. Agreements reached at Mediation are not legally binding. If you want your Agreement to be legally binding, provide a copy to your legal representative to take care of this.

Step 5

Legal Representation

If you were unable to reach an agreement during your Mediation session or Mediation becomes unsuitable at any stage, your legal representative will be able to advise you on next steps.



HOPE

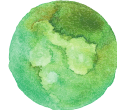
Family Cottage Inc.

Our Fees - Mediation



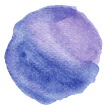
Intake Assessments

- Approx. 1 hour
\$150 per party



Preparation & Distribution of Agreement

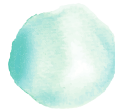
\$150 per party



Mediation Sessions

- 3 hours only

\$225 per party Monday - Friday
\$337.50 per party - Saturday
\$450 per party - Sunday



Travel Expenses

- per 15 mins

\$75.00/hour (Monday - Friday)
\$112.50/hour (Saturdays)
\$150/hour (Sundays)
\$1.20/km round trip from/to Hope
Family Cottage, plus any tolls & parking
fees charged at cost.



Co-Mediated Sessions

3 hours only

\$450 per party Monday - Friday
\$675 per party - Saturday
\$900 per party - Sunday

NOTE: Some matters may require more than 1 Mediation session. Prices exclude GST.





Acknowledgement of Country

We acknowledge the Darkinjung people who are the traditional owners of the land upon which Hope Family Cottage was built and upon which our services are provided. We pay our respects to Aboriginal Elders past, present and emerging who may attend our cottage and utilise our services, and thank them for caring for the land, water and sky where we work.

Hope Family Cottage is on, and always will be on, Aboriginal land.





*Unbiased
& Neutral*



*Strengths &
Solutions Focused*

HOPE
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Inc.

Any questions?

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