Notice Regarding COVID-19

Until further notice all Mediation Institute training and membership services will be delivered through online learning and live and recorded video.

This includes our Family Group Conference Facilitator course with approval from FACS NSW.

Our team work from home from various parts of Australia.

We provide skills development training in video meeting facilitation and are able to offer a “pay it forward” learning option for people who are experiencing hardship and want to learn how to competently facilitate the delivery of professional services via video meeting.

Contact Mediation Institute for a confidential discussion of your situation.
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Overview

Mediation Institute provides high quality, reasonably priced and accessible training in appropriate dispute resolution and interpersonal communication skills.

We support dispute resolution professionals through membership based support for their professional development and complaint handling.

We were founded in 2013 and are managed by dispute resolution professionals.

We train and empower the people who are making a difference in the lives of others through appropriate dispute resolution services.

We don’t just see dispute resolution and supporting resolutionistas as just a job. We see it as a mission to make the world a kinder, more collaborative and safer place.

Our vision is to make Appropriate Dispute Resolution (ADR) the first choice for dispute resolution and court really a last resort in civil disputes.

We value the speed, efficiency and above all the right to self-determination that makes ADR the appropriate first choice for all but the most extreme situations.

Read on to find out more about our courses and member services to support dispute resolution professionals.
Collaboration
Mediation Institute is a specialist training provider of dispute resolution training.

Inspiritive

We offer Vocational Education and Training (VET) courses in collaboration with a Registered Training Organisation (RTO) called Inspiritive. They ensure compliance with the Australian Skills and Qualification Framework and we provide the training and assessment.

Our partner RTO is Inspiritive Pty Ltd RTO Code 21178. To find out more about Inspiritive and the other courses they offer visit http://www.inspiritive.com.au/

Emverio Workplace Solutions

We work in collaboration with Emverio Workplace Solutions to provide contextualised Workplace Dispute Resolution Training in Facilitated Discussion and working within the framework of Whistleblower Legislation in Australia.

Emverio provides professional services including mediation, investigation, taking whistleblower complaints and related services. https://emverio.com/

Africa - Mediator Accredited Training and Assessment

This training is delivered under the Mediator Accreditation Committee (MAC) of Kenya in partnership with Suluhu Mediation.

The course fee includes:

- 40 hours of training in Mediation via workshop delivery or online
- The Mediation and Communication Skills Manual (East Africa Version)

Assessment for MAC Accreditation and Certificate of Accreditation issued by Mediation Institute as a recognized provider by the Mediation Accreditation Committee of Kenya.
Training Standards

We offer four levels of training.

Vocational

Where possible we use vocational training qualifications or units of competence to allow us to issue qualifications or statements of attainment. This ensures that our graduates can demonstrate their knowledge and skill level to regulators, employers and clients against a known standard.

NMAS

For basic mediation training we train under the Nationally Mediator Accreditation System (NMAS) established by the Mediators Standards Board and widely recognised and valued in Australia.

Certification

Where there is no suitable qualification or unit of competence, we issue a Mediation Institute Certificate to provide assurance that the recipient has been appropriately trained and assessed or participated in a professional development activity.

Professional Development

Professional development provides evidence that you have participated in a webinar or other activity that helps build your professional knowledge such as our Online Peer Group Supervision or Online Practice Development Mastermind. It does not include any assessment of skills.
Guided by values

Mediation Institute established in 2013 with a clear set of values to guide our growth and development.

Our preferred approach to training and supporting members is via video meeting and eLearning because it is accessible, flexible and provides quality outcomes at a lower cost.

- **Accessibility** – we use online learning where possible to improve access to our training for people with barriers to turning up to a room in a capital city for training and/or professional development.

- **Flexibility** – the use of technology and our value for flexibility rather than conformity allows us to individualise the learning journey for each student in terms of starting times and the speed that they progress through their course.

- **Quality** – for us quality means being the best we can be compared to other providers in the market. Our focus is on learning outcomes, level of support and being human in this most personal of industries.

- **Respect** – respect means considering other peoples needs and wants to be important. We respect our students and the community within which we work and aim to align our services to meet those needs.

- **Innovation** – we don’t value tradition, or the way things have always been done. To overcome the problems of today we must do things differently. If we can find a way to do things better, we will. By better we mean higher quality in the things we think matter, more supportive for our students and members and more effective in achieving educational outcomes.
## Quick Links

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<thead>
<tr>
<th>![Mediation Institute Logo]</th>
<th><strong>Join Mi</strong></th>
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<tr>
<td>![Interact Support Logo]</td>
<td><strong>Find out about Interact Support</strong></td>
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<tr>
<td>![Mediation Awareness Week Logo]</td>
<td><strong>Support Mediation Awareness week</strong></td>
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<tr>
<td>![Mediator Standards Board Logo]</td>
<td><strong>Information about eligibility to become an NMAS Accredited Mediator</strong></td>
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<tr>
<td>![Australian Government Attorney-General's Department Logo]</td>
<td><strong>Information about becoming a Family Dispute Resolution Practitioner</strong></td>
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</table>

- [Join Mi](https://www.mediationinstitute.edu.au/join-mediation-institute/)
- [Find out about Interact Support](https://interact.support/)
- [Information about becoming an Interact Support Practitioners](https://interact.support/) (FDR Practitioners only)
- [Information about volunteering with Interact Support](https://interact.support/) (Any assistance gratefully accepted)
- [Support Mediation Awareness week](https://www.mediationawarenessweek.org.au/)
- [Information about eligibility to become an NMAS Accredited Mediator](https://www.mediationinstitute.edu.au/) (Link to the Mediator Standards Board Website)
- [Information about becoming a Family Dispute Resolution Practitioner](https://www.mediationinstitute.edu.au/) (Link to the Attorney Generals Department Website)
- [FDR Practitioner Register](https://www.fdrr.ag.gov.au/)
## Mediation Institute Training and Membership Options

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<th>Course Name</th>
<th>Enrolment Link</th>
<th>$</th>
<th>Member Rate</th>
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<tr>
<td>NMAS</td>
<td>NMAS Mediator Training and Assessment</td>
<td>Enrol</td>
<td>$2,990</td>
<td>Included in FDR*</td>
</tr>
<tr>
<td></td>
<td>Facilitated Discussion Upgrade</td>
<td>Enrol</td>
<td>$1,990</td>
<td></td>
</tr>
<tr>
<td></td>
<td>NMAS Mediation Gap Training</td>
<td>Enrol</td>
<td>$990</td>
<td></td>
</tr>
<tr>
<td></td>
<td>NMAS Assessment only</td>
<td>Enrol</td>
<td>$550</td>
<td></td>
</tr>
<tr>
<td>VET Courses</td>
<td>CHC81115 – Graduate Diploma of Family Dispute Resolution</td>
<td>Enrol</td>
<td>$10,900</td>
<td></td>
</tr>
<tr>
<td></td>
<td>CHC81115 Core Units</td>
<td></td>
<td>$7,900</td>
<td></td>
</tr>
<tr>
<td></td>
<td>50 hours supervised work placement if Mi provides the placement for MI Students only</td>
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<td>$2,200</td>
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</tr>
<tr>
<td></td>
<td>RPL CHC42015 – Certificate IV in Community Services</td>
<td>Enrol</td>
<td>$1,575</td>
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<tr>
<td>Certificate Courses</td>
<td>Facilitated Discussion Training</td>
<td>Enrol</td>
<td>$2,199</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Family Group Conference Facilitator Training</td>
<td>Enrol</td>
<td>$1,190</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Property FDR Certificate Course</td>
<td>Enrol</td>
<td>$990</td>
<td>$801.90</td>
</tr>
<tr>
<td></td>
<td>Transformative Relationship Mediation</td>
<td>Enrol</td>
<td>$990</td>
<td>$801.90</td>
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<tr>
<td></td>
<td>New Ways for Families Coach Training</td>
<td>Enrol</td>
<td>$990</td>
<td>$400.95</td>
</tr>
<tr>
<td></td>
<td>Video Meeting Facilitator Course</td>
<td>Enrol</td>
<td>$330</td>
<td>$165</td>
</tr>
<tr>
<td>Professional Development</td>
<td>Coached Mediation Practice Session</td>
<td>Enrol</td>
<td>$440</td>
<td>$220</td>
</tr>
<tr>
<td></td>
<td>FGC Workshop Participation</td>
<td>Enrol</td>
<td>$495</td>
<td>$295</td>
</tr>
<tr>
<td></td>
<td>Professional Development Webinars, Tutorials and Supervision</td>
<td>Calendar</td>
<td>$0</td>
<td></td>
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</tbody>
</table>

*NMAS Training and Accreditation forms part of the CHC81115 – Graduate Diploma of Family Dispute Resolution course if not required as a pre-requisite.
Course Options at a glance

Mediation Institute currently offers the following course options.

**Workplace Dispute Resolution Training – Facilitated Discussion Mentor**

This course was developed in partnership with Emverio Workplace Solutions and provides the knowledge needed to understand how to facilitate a discussion between employees who are experiencing tension in their working relationship. It also includes the theory of mediation and provides credits towards the NMAS Mediator Training and Assessment course offered by Mediation Institute.

See the Mediation Institute website for more information or to enrol.

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**NMAS Mediator Training and Assessment**

This course is delivered under the National Mediator Accreditation System (NMAS).

Training - See the NMAS Accreditation Course section of this document for more information.

Membership - See the Membership and Accreditation section of this document for more information on applying for accreditation.

See the Mediation Institute Website for more information or to enrol.
Family Group Conference Facilitator Training

This course is delivered as certificate training with the option of a statement of attainment for two units under The Vocational Education and Training System (VET) and is delivered in partnership with the RTO Inspiritive 21178 and experienced industry expert, Eve Clare.

Training - See the Family Group Conference Facilitator Training section of this document for more information.

Membership - See the Membership and Accreditation section of this document for more information on applying for membership as a Family Group Conference Facilitator. See the Mediation Institute Website for more information or to enrol.

CHC81115 - Graduate Diploma of Family Dispute Resolution

This course is delivered under the Vocational Education and Training System (VET) in partnership with the RTO Inspiritive 21178.

Students have the option of completing the core units only (6 units) or the full qualification (10 units)

Training - See the Family Dispute Resolution Practitioner Training section of this document for more information.

Membership - See the Membership and Accreditation section of this document for more information on applying for membership as a Family Dispute Resolution Practitioner.

See the Mediation Institute Website for more information or to enrol.
**Property FDR Certificate Course**

This course provides training and assessment in property mediation as professional development for FDR Practitioners.

See the Mediation Institute for more information or to enrol

**New Ways Coach Training**

This course is delivered on behalf of the not-for-profit Interact Support and under license to the course creator Bill Eddy from the High Conflict Institute.

The course fee includes:

- Approximately 20 hours of online learning
- New Ways for Families – Parenting Without Conflict Course
- Certification as a New Ways for Families Coach which provides you eligibility to license directly with the High Conflict Institute (license fee $25)

See the New Ways for Families website for more information about New Ways for Families or use this link to enrol

We have a basic skills training in coaching under development.
**Video Meeting Facilitator Certification**

This is a non-VET Certificate Course for knowledge workers to help develop digital competence in planning, scheduling and facilitating meetings via meeting technology.

See the Mediation Institute for more information or to enrol

**Transformative Relationship Mediation Specialist Certification**

This is a non-VET professional development course for dispute resolution professionals to learn how to facilitate transformative relationship mediation.

NMAS Accreditation is a minimum requirement for enrolment.

See the Mediation Institute website for more information or to enrol
NMAS accreditation courses in detail

NMAS Mediation Training and Assessment

Overview
This course provides training and assessment against the NMAS Mediator Accreditation standards. Mediation Institute is a Recognised Mediator Accreditation Body with delegated authority from the Mediator Standards Board.

Who this course is for?
This course is for members of the community who would like to become accredited as a professional mediator. Past students have included lawyers, psychologists, teachers, HR professionals, counsellors, coaches, consultants as well as a wide variety of people from different roles.

To be accredited as a mediator you must be of good character and not have convictions for child abuse or criminal convictions that relate to violent or abusive behaviour.

Course Duration
The course is self-paced and should take about 40 hours to complete.

How long to complete the course?
The role plays are spaced out over time rather than in a workshop and you determine how frequently you participate in a role play. You should allow between three and twelve weeks to complete your studies. We recommend three months as the maximum time period you should plan for but you will have 6 months to complete the course.

Delivery Model
The course is delivered via online learning. That includes learning materials and quiz style assessment delivered online via a learning management system. Skills are developed through live mentored video mediation role plays.
Course Content
The course covers a range of content including the theory of conflict and why it develops, conflict styles, the facilitative mediation process.

During the course you will identify your preferred conflict style and learn how to recognise and respond to client conflict styles, how to deal with power imbalances.

You will develop an understanding of the communication skills that you need to use as a mediator and the legal and ethical obligations you will have as a NMAS Accredited Mediator.

The course teaches facilitative Mediation as a nine-step mediation process. Under the NMAS Standards you must participate in a minimum of 9 video mediation role plays prior to your final assessment.

Assessment
The standards require a 90-minute final assessment role play which is usually conducted by live video mediation

NMAS Training and Assessment Course Fees and Inclusions

The Mediation Institute Training and Assessment course includes:

- a minimum of 9 video mediation role plays with the option of additional role plays as a role player if you would like,
- theory and knowledge assessment
- a final practical assessment role play for NMAS accreditation
- a re-assessment role play (if required) at no additional fee

The full fee including the accreditation assessment is $2,748


Assessment Only and Gap Training

NMAS ASSESSMENT ONLY

Overview
You must complete your assessment for NMAS Accreditation within 6 months of completing an acceptable level course. If you have completed suitable training with another provider, you can complete your assessment with Mediation Institute.

Who is this option for?
Available for people who can provide evidence that they have completed a mediator training course to the NMAS Standards not more than 6 months ago. It is also available for people who have been NMAS Accredited but did not meet the practice hour requirements.

Duration
One 90 minute assessment role play undertaken by video mediation.

Fees and inclusions
The assessment fee is $550 and takes place at a time of your choosing.

You can book in for this assessment online. We will contact you to make the arrangements and provide you with a copy of the assessment tool.

Coached Mediation Role Play

Overview
Optional additional practice for NMAS students, professional development for accredited mediators and/or an opportunity for simulation practice using Video Mediation.

Who is this option for?
Available for people who want to participate in a coached video mediation.

Duration
2 hour session with Mediation Institute providing the “clients” and coach.

Fees and inclusions
The fee is $440 for non-members and $220 for members.

NMAS Gap Training and Accreditation Assessment

Overview
This option includes a minimum of eight (8) hours of professional development and a practice re-assessment role play.

Who is the course for?
This course is designed for:

- people who have completed an approved course in preparation for their NMAS Assessment longer than 6 months ago.
- People who were NMAS accredited but have completed less than 10 hours of mediation in the preceding 2 years and
- Recommended for those who are seeking an experience qualified accreditation pathway.

Course Duration
The course is a minimum of ten (10) hours including your assessment role play.

Course Content
Students have access to the same online learning as those undertaking the full NMAS course, the ability to participate in as many role plays as you’d like as a role player, a practice assessment role play and your assessment role play.

Course Fees
The course fee is $990.

Family Dispute Resolution

Chc81115 Graduate Diploma of Family Dispute Resolution

Overview
This course meets the requirements to apply for accreditation with the Australian Attorney Generals Department to become an accredited family dispute resolution practitioner.

It includes online learning, video mediation skills development and a 50 hour work placement.

Who is it for?
The course is for people who want to provide family law mediation in accordance with the Family Law Act 1975.

To be eligible to enrol in this course you must hold:

- an undergraduate degree or higher in law, psychology, social work, Conflict Management, Dispute Resolution, Family Law Mediation or Equivalent or
- Accreditation under the National Mediator Accreditation System (NMAS) or
- The Mediation Skill Set from the Community Services Training Package or
- Provide documented evidence of previous experience in a dispute resolution environment in an appropriate job role

Course Duration
The course is self-paced, and we recommend allowing 12 months to complete as a part time student.

How long to complete the course?
We allow students 24 months to complete their studies.

Course Content
The theory and practice of family dispute resolution delivered over ten (10) units which are clustered into several modules of online. Learning. See the course details for unit information. https://www.mediationinstitute.edu.au/training-with-mediation-institute/chc81115-graduate-diploma-of-family-dispute-resolution/
Course Fees and Inclusions
The full fee for the course is $10,900

$1,500 deposit followed by a six or twelve-month payment plan.

An additional fee of $2,200 is required if Mediation Institute is to provide your 50-hour work placement.


Core Units - CHC81115 Graduate Diploma of Family Dispute Resolution

Overview
This course includes the six core units from the CHC81115 – Graduate Diploma of Family Dispute Resolution and leads to a statement of attainment. The course has the same pre-requisite educational and/or experience requirements as the full qualification.

Course Duration
The course is self-paced, and we recommend allowing 8 months to complete as a part time student. We allow students 24 months to complete their studies.

Course Content
The theory and practice of family dispute resolution. 6 units – see the course details for unit information.

Course Fees and Inclusions The full fee for the course is $7,900

$1,500 deposit followed by a six or twelve-month payment plan. An additional fee of $2,200 is required if Mediation Institute is to provide your 50-hour work placement.

Property FDR Certificate Course

Overview
This course is designed for Family Dispute Resolution Practitioners who want to upskill in property Family Dispute Resolution. It includes training and assessment and a certificate.

Course Duration
The course is self-paced, and we recommend allowing 2 months to complete as a part time student. We allow students up to 12 months to complete their studies and be assessed for certification.

Course Content
The theory and practice of property family dispute resolution from our Graduate Diploma level course. The course includes skills assessment by video mediation with the option to arrange for an onsite workshop for skills practice and assessment (extra costs apply for onsite).

Those who complete the course online will also receive an Online Meeting Facilitation Certificate if they demonstrate competence.

Students will be provided with Mediation Institute membership for 12 months to help manage any changes to the Family Law System resulting from the Family Law Review.

Course Fees and Inclusions
The full fee for the course is $990 with a 10% discount for members.

For more information https://www.mediationinstitute.edu.au/certificate-property-mediation/
Family Group Conference Facilitation Training

Overview
This course provides training, assessment and certification as a Family Group Conference Facilitator.

Who this course is for?
For people who would like to facilitate family group conferences. People choosing to upskill in this area are often mediators, family dispute resolution practitioners, psychologists, social workers, counsellors, youth workers and other community services workers.

There are no formal pre-requisite qualifications required.

Course Duration
The course includes self-paced online learning and a mandatory online workshop with role play practice and simulations. It should take about 40 hours to complete.

How long to complete the course?
You should allow between three and twelve weeks to complete your studies depending on the scheduled dates of the next online workshop. You will have up to 6 months to complete the course.

Delivery Model
The course is delivered via online learning and equivalent of a 2-day workshop delivered online. That includes learning materials and assessment delivered online via a learning management system.

FGC Course Fees
The full fee including the certification is $1,190 per student

Ready to Start Training?

All our courses have a self-paced element, even those requiring or including a workshop, so you really can get started right away.

You can begin your studies as soon as you enrol and set up your payment agreement.

Complete an enrolment form or sign up online
If there is no pre-requisite requirement for your chosen course you can sign up and pay online.
If there is a mandatory or recommended pre-requisite level of qualification, knowledge or skill we prefer to speak with you first.

We are always available to talk or arrange a video meeting if you have any questions or concerns about your level of technological capability.

https://www.mediationinstitute.edu.au/how-to-enrol/

Contact our Team
If you have any further questions you can call us or send an email to our support team. Mediation Institute 1300 781 533

What Our Students Say
Google Reviews
Membership Services

Mediation Institute Mediator Members enjoy a variety of member benefits that support lifetime learning, meet your professional development obligations and support you in building your professional skills and your professional practices.

Our membership application forms are available on our website and there is a customised form for each member category.

- New NMAS Applications – 1st NMAS Mediator accreditation application
- Renewal NMAS Applications – 2nd and subsequent NMAS Mediator renewal applications
- Non-NMAS Membership Application – If you are eligible for membership with Mediation Institute but do not want NMAS Accreditation

Membership requirements and fees

<table>
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<tr>
<th>Member Type</th>
<th>Requirements</th>
<th>Fee</th>
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</thead>
<tbody>
<tr>
<td>Student Membership</td>
<td>Must be a current student of a dispute resolution course</td>
<td>Free for Mediation Institute students.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>$20 per six months for students of other institutes.</td>
</tr>
<tr>
<td>NMAS Accredited with Mi Member</td>
<td>Must be eligible for NMAS Accreditation or re-accreditation</td>
<td>$360 for two years includes NMAS Accreditation Fee and 2-year membership with Mediation Institute.</td>
</tr>
<tr>
<td>Practitioner Member</td>
<td>Must be eligible for the member categories applied for</td>
<td>$260 for two years (does not include NMAS Accreditation)</td>
</tr>
<tr>
<td>Associate Member</td>
<td>For those who are interested but not qualified to be a practitioner member.</td>
<td>$55 for one year.</td>
</tr>
</tbody>
</table>

Membership services such as webinars and participation in role plays are free for members. Read on for quick links and more information about our member services.
Accreditation
Mediation Institute is a Recognised Mediator Accreditation Body (RMAB) in Australia and provides Mediator Accreditation Committee (MAC) recognized Mediation Training in Kenya.

Independent Complaint Handling
Mediation Institute provides independent complaint handling services for all practitioner members including our NMAS Accredited Mediator members.

Mediation Institute provides this service for members in compliance with the requirements established by the Mediators Standards Board. Our Complaint Handling service has been reviewed and approved by the Australian Attorney Generals Department.

We provide a genuine service to review complaints about members and will accept complaints about anyone claiming to provide similar services (even if they are not accredited) to support industry standards.

You can find out more about our Complaint Handling Services on our website.  [https://www.mediationinstitute.edu.au/external-complaint-handling-service/](https://www.mediationinstitute.edu.au/external-complaint-handling-service/) where you can download the documentation for our External Complaint Handling System and also the Mediation Institute Code of Ethics which seeks to provide additional guidance for members about ethics.

Professional Development
Webinars, participation in role plays, mentoring, online peer group supervision and mastermind groups are all free for Mediation Institute Members.

Information on the Mi Website - [https://www.mediationinstitute.edu.au/events/](https://www.mediationinstitute.edu.au/events/)


These events are free for members and a fee applies for non-members.
Professional Indemnity Insurance
Mediation Institute has sourced very competitively priced professional indemnity insurance for dispute resolution professionals including FGC Facilitators. The insurance is $200 plus state taxes (between $225 and $245 per year) for a minimum policy. The option to increase cover and add other coverage such as business insurance and public liability is up to individual members.

All Solutions Insurance is an insurance underwriting firm which writes a Professional Indemnity policy for dispute resolution professionals and can quote on cover for other business risks if required.

Policy Cost is $200 plus state taxes. (current 1.2.2020)

All Solutions Insurance
Samantha Bridger samantha@allsolutionsis.com.au 0437 712 753
Danielle Grahame danielle@allsolutionsis.com.au 0447 135 151

Members Course
The Mediation Institute Members course area contains resources, tools, templates, discussions and recorded webinars providing members with a vast repository for self-initiated learning and professional development.

Members Directory
A comprehensive Members Directory is under development and intended to provide members who accept private clients with professional exposure.
Membership Types

Practitioner Membership
Practitioner Memberships is for 2 years. The Membership fee is:

- $360 if NMAS Accredited with Mi is required or
- $260 if NMAS Accreditation with Mi is not required.

Associate Membership
Mediation Institute associate membership is for people who have an interest in dispute resolution including students of other training providers. There is no eligibility requirement and the membership fee is $55 for 12 months. [https://www.mediationinstitute.edu.au/product/associate-membership/](https://www.mediationinstitute.edu.au/product/associate-membership/)

Corporate Membership
Corporate membership is for employers of people who are eligible for Mi Members.

Fee structure:
This membership level is:

- $220 for two years per staff member for 1 to 3 staff,
- a 10% discount for each member between 4 and 6 and
- a 20% discount for 7 or more members.
- Equivalent discounts apply for any associate members that the Corporate member would like to enrol.

Eligibility
Each staff member must be eligible for practitioner membership. Those who are not are welcome to apply as associate members.

Student Membership
Mediation Institute students are eligible for free Mediation Institute Student Membership for up to four months after they complete their course with Mediation Institute.
Practitioner Membership Categories

NMAS Mediator Accreditation and Membership


NMAS Mediator Membership (accredited with another RMAB)


Family Dispute Resolution Practitioner Membership


Family Group Conference Facilitator Membership


Child Contact Supervisor Membership


Child Inclusive Practitioner Membership

Ready to Join?

All our memberships are available to commence upon application and proof of eligibility.

Complete an enrolment form or sign up Online
You will be contacted to complete an enrolment form and provide evidence of your certificates and/or registrations.

We are always available to talk if you have any questions.

Contact our Team
If you have any further questions you can call us or send an email to our support team at office@mediationinstitute.edu.au or call Mediation Institute 1300 781 533