



JOANNE LAW

Dispute Resolution, Coaching and Training Professional

PROFILE

I help to prevent family violence and workplace abuse. I do this by providing mediation and by training and supporting other dispute resolution professionals.

My goal is to empower with information, education and skills training. I help to resolve disputes with a facilitative / problem solving approach that values and supports self-determination and interest based negotiation not positional bargaining.

CONTACT

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Websites:

www.interact.support

www.mediationinstitute.edu.au

www.mediationawarenessweek.org.au

Email:

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AVAILABLE FOR

- **Mediation** – workplace, relationship and Family Dispute Resolution
- **Coaching** – Behaviour change or Post-Separation Parenting (individuals or families)
- **Training** – mediation training, Professional Practice Coaching and online learning instructional design consulting

QUALIFICATIONS AND ACCREDITATIONS

- Accredited Family Dispute Resolution Practitioner
- Graduate Diploma of Family Dispute Resolution
- Accredited NMAS Mediator
- Diploma of Competitive Systems and Practices (lean)
- Certificate IV in Training and Assessment
- Winner 2014 eLearning excellence award for VET Training
- New Ways for Families Coach
- Certified Life, Executive and Business Coach
- Certified Neuro-Linguistic Programming Master Practitioner

WORK EXPERIENCE

Interact Support Incorporated – Co-Founder and Dispute Resolution Practitioner Founded 2015

CEO and program manager working to prevent family violence by resolving disputes through information, education and mediation.

Mediation Institute – Director and Mentor Established 2013

Director, course developer and lead trainer for training in Mediation and Family Dispute Resolution. Coordinator and Mentor for Mediation Institute Members. Supervising FDR Practitioner for students.

Previous Relevant Roles

Principle mediator for Medi8, law firm consultant (behaviour change courses and client support), General Manager of LEAN Rt offering experiential learning in lean process improvement. Business owner providing life and business NLP coaching and corporate training through Impact Pacific. High performer in sales and customer service roles.

VOLUNTEER ROLES

Coordinator – Australian Mediation Awareness Week #AuMAW from 2016

TEDx Event Hosting and Curation – TEDxCasey Curation Team Lead

Consultant – **Tiny House in My Backyard (THIMBY)** homeless older women's housing project.

CV Date: 12.2.2019 follow me on LinkedIn for updates.

<https://www.linkedin.com/in/joannelaw/>